

# TrakCel

## Training Services



### Comprehensive Knowledge Transfer

TrakCel Training Services provide in-depth, interactive, hands-on courses to ensure everyone in your supply chain has the knowledge to implement and operate TrakCel to deliver your therapies in a safe and scalable way.

All training can be tailored to your requirements including delivery at your desired locations in the format that best addresses the intended audiences.

We work with you to arrange course notification and booking procedures, and we provide course descriptions that note any pre-requisites, duration, location and other relevant details.

All training is designed and provided by dedicated TrakCel experts who will have extensive knowledge of your specific system installation and supply chain processes.

### Features

- Courses designed specifically to meet your requirements
- Classroom and online training formats
- Training delivered by experts in your implementation of TrakCel
- Online knowledge base tailored to support your processes in TrakCel

### Benefits

- Competent and informed users
- Improved productivity and user satisfaction
- Processes run smoothly and any issues are handled in a effective and timely manner
- Shared expertise in the application of the TrakCel solution to your processes

# Training Services

## Your Training Plan

All of the training you receive in support of your system is designed to meet your requirements across the organization.

TrakCel training experts will meet with your team to understand your requirements and design a Training Plan that best suits your needs.

## Custom Documentation

All documentation and training materials are developed for you specifically, based on your system configuration and supply chain processes.

## Testing and Certification

Where required, TrakCel can provide competency testing and certification to ensure your minimum standards are met for any or all employees and others who will interact with the TrakCel solution.

## Sample Courses

Your Training Plan may include any of the following types of courses:

### User Training

Audience: Users and operators participating in the therapy supply chain in clinical and manufacturing environments.

### Administration Training

Audience; Administrative users responsible for managing the configuration of the system and user access permissions.

### System Training

Audience: IT personnel responsible for hosting, installing and maintaining TrakCel system.

### Executive Overview:

Audience: Key stakeholders who need awareness of the system, how it has been applied to your processes, and the reporting and visibility the system enables.

## Training Formats

### Classroom Training

Most often used when the requirement involves mastering hands-on tasks.

### Online Training

For demonstrations, overviews, updates and Q&A sessions, live on-line training enables users to receive information without having to travel.



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